



January 2017

### Quality Policy

To continually surpass every customer's expectation of quality of service, in all of our operational areas whilst striving individually and collectively for improvement, a guarantee never to compromise.

To maintain our registration to BS EN ISO 9001 by a certification body who themselves are accredited with UKAS. The implementation of the policy ensures that the documented quality management system is continually reviewed for its continued suitability, to assist in meeting and reviewing the business objective, its effectiveness in maintaining efficiency, business objectives and all members of staff informed of the policy during the induction process or posted office notice boards.

A handwritten signature in black ink, appearing to read "Alistair Wiggins". The signature is written in a cursive, flowing style.

Alistair Wiggins  
Managing Director (South)